



# Hills District Speech Therapy

## 2022 Fee Schedule: NDIA Agency & Planner Managed

6 December 2021

Dear Valued Client,

We thank you for choosing Hills District Speech Therapy to provide you with high quality speech therapy intervention and to work with you to reach your goals. We are committed to continuing to provide this high level of care.

We wanted to let you know that as of the 1<sup>st</sup> January 2022, we will be increasing our service delivery fees. These increases will enable us to continue offering quality, individualised services for our clients and their families. We wanted to provide this information early on so that you have time to plan your ongoing therapy sessions and additional services.

At HDST, we endeavour to keep our clients informed of our approaches and clinical decisions. This includes providing you with insight into what constitutes a standard session at HDST (please visit: <https://hdspeechtherapy.com.au/fees/> ). Our iceberg visual is a summarised view of all the elements that form a successful, and quality delivery of therapeutic services at HDST.

Our fees have needed to increase to account for the high level of time, staff and cost required to facilitate our registration requirements and to ensure we retain our superior clinicians. Our prices continue to be below the NDIS hourly rate of \$193.99.

We still provide the avenue of regular fees for self-managed clients and we would encourage you to become self-managed if you would like to access these fees.

We alert you to some specific new costs:

**Report fees - Individualised Support Plans (ISP).** ISPs are valuable reports that assist with guiding therapeutic intervention and ensuring all service providers and Educators are united in the goals and outcomes. Previously ISP plans were not always charged for in, however they form a large part of our clinicians' time and are a valuable tool for you. We will be charging for our time required to collate and write these ISPs in 2022. The cost will be capped at 1.5 hours. ISPs are reviewed at regular intervals and charged at the time of review.

**Quarterly Non Face to Face charge for all weekly therapy clients.** As you understand, there is a lot of important work and time that goes on in the

**Hills District Speech Therapy**

The Solent Centre, Building A, Suite 3.03, Level 2, 1 Burbank Place,  
Norwest Business Park, Norwest NSW 2153

Phone (02) 9054 1996 | Email: [info@hdspeechtherapy.com.au](mailto:info@hdspeechtherapy.com.au) | Web: [www.hdspeechtherapy.com.au](http://www.hdspeechtherapy.com.au)

background and outside of face-to-face therapy to ensure you are getting the most out of your intervention service. This may include things such as

- liaising with other service providers and educators- emails and phone calls
- Correspondence to carers- emails and phone calls
- Supervision meetings and discussions regarding the care of the participant
- Research into the specific needs of the participant
- Ongoing goal review
- Ongoing progress review

We did not want to move to a model of charging for all the non-face-to-face time that we provide but we did need to find a balance to ensure that some of our clinicians' 'behind the scenes' time and expertise is recognised. We have therefore decided that each term, a charge of \$175 (1 hour) is charged. This equates to an extra 5 minutes of clinician's time charged per week and a log of these will be kept by your clinician. *This fee will not be charged if no non-face-to-face work has been completed.*

### **Cancellation fee changes**

Cancellation notice needs to occur prior to 3pm the day before your session. No fee will be charged in this event. A \$50 cancellation fee will occur for cancellations after 3pm the day before. Where no notice is given, 90% of the session fee will be charged. Cancellations can be done via email, phone, and voice message.

To avoid having sessions suspended, we also request that session payments are finalised within 7 days of service and prior to your subsequent session.

## **2022 HDST Service Price List | NDIA Agency and Planner Managed**

<b>Therapy Sessions</b> <i>All therapy session fees include time required for pre and post planning</i>	
30-minute therapy session	\$116
45-minute therapy session	\$160
60-minute therapy session	\$204
<b>Offsite Therapy Sessions</b> (when 2 or more clients are seen in same offsite location)	
30-minute offsite therapy session	\$126
45-minute offsite therapy session	\$170
60-minute offsite therapy session	\$214
<b>Group Sessions</b>	
60-minute group therapy session	\$116
90-minute group therapy session	\$140

### **Hills District Speech Therapy**

The Solent Centre, Building A, Suite 3.03, Level 2, 1 Burbank Place,  
Norwest Business Park, Norwest NSW 2153

Phone (02) 9054 1996 | Email: [info@hdspeechtherapy.com.au](mailto:info@hdspeechtherapy.com.au) | Web: [www.hdspeechtherapy.com.au](http://www.hdspeechtherapy.com.au)



120-minute group therapy session	\$200
<b>Other Costs</b>	
Non face to face services – based on hourly rate of \$175/hour	Hourly rate \$175
Travel fee – 20 minutes	\$58
Report fees – based on hourly rate of \$175/hour	Hourly rate \$175
Saturday surcharge (per session)	\$10
Cancellation fee (correct notice given- before 3pm day before)	No Charge
Cancellation fee (short notice given- after 3pm day before)	\$50
Cancellation fee (no notice given)	90% of cost of session

**More Information:**

- The cost breakdown and inclusions for our therapy sessions can be viewed by visiting this link on our website: <https://hdspeechtherapy.com.au/fees/>
- Our cancellation policy can also be viewed by visiting this link: <https://hdspeechtherapy.com.au/faqs/cancellation-policy/>

Our management and administration team would be most happy to give you any further information or answer any questions regarding the price increase.

Many thanks,

The Team at Hills District Speech Therapy